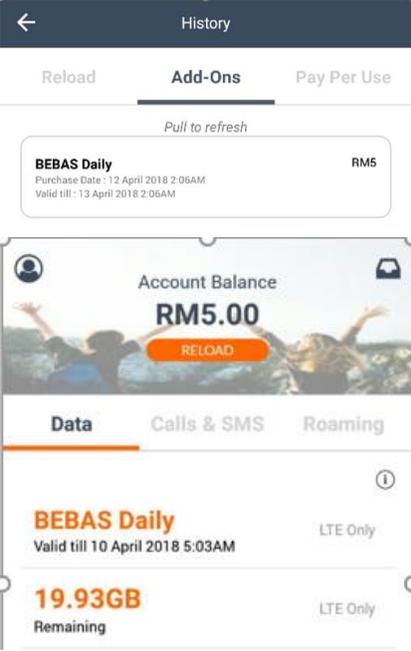


**FREQUENTLY ASKED QUESTIONS (FAQ)  
FOR  
unifi MOBILE #BEBAS 12.12 PROMOTION**

NO	QUESTION	ANSWER
<b>QUESTIONS ON unifi MOBILE #BEBAS 12.12 PROMOTION</b>		
<b>1.</b>	<b>Can you tells us more about unifi Mobile #BEBAS 12.12 promotion?</b>	<ul style="list-style-type: none"> <li>▪ We're happy to announce that we're offering a "Buy One Get One Free" for every purchase of our Daily or Weekly unlimited LTE data add-on pass.</li> <li>▪ There are two (2) ways on how you can make your purchase under this promotion:               <ol style="list-style-type: none"> <li>a) Purchase a BEBAS Daily unlimited LTE data add-on pass to get another BEBAS Daily unlimited LTE data add-on pass for FREE; or</li> <li>b) Purchase a BEBAS Weekly unlimited LTE data add-on pass to get another BEBAS Weekly unlimited LTE data add-on pass for FREE.</li> </ol> </li> </ul>
<b>2.</b>	<b>When is the promotion period?</b>	<ul style="list-style-type: none"> <li>▪ The promotion is valid for a limited time only from 12:00 a.m. 12 December 2018 until 11:59 p.m. 12 December 2018.</li> <li>▪ So hurry, purchase your Daily or Weekly unlimited LTE data add-on pass now!</li> </ul>
<b>3.</b>	<b>Who is eligible for this promotion?</b>	<ul style="list-style-type: none"> <li>▪ All of you! ALL unifi Mobile #BEBAS customers are eligible to enjoy this 12.12 promotion.</li> </ul>
<b>4.</b>	<b>This is interesting! Tell me more about the promotion.</b>	<ul style="list-style-type: none"> <li>▪ This is easy! Simply make a purchase of our Daily or Weekly unlimited LTE data add-on pass from 12:00 a.m. 12 December 2018 until 11:59 p.m. 12 December 2018 and you will receive another add-on pass for FREE!</li> <li>▪ Your FREE Daily or Weekly unlimited LTE data add-on pass will be provisioned on the expiry date of your purchased of Daily or Weekly unlimited data add-on pass.</li> </ul>
<b>5.</b>	<b>When will I receive my FREE Daily or Weekly unlimited LTE data add-on pass?</b>	<ul style="list-style-type: none"> <li>▪ Here are some examples on how this work:               <ul style="list-style-type: none"> <li>▪ If you purchased a Daily unlimited LTE data add-on pass on 12 December 2018, your FREE Daily unlimited LTE data add-on will be provisioned into your account on 14 December 2018.</li> </ul> </li> </ul>

NO	QUESTION	ANSWER
		<ul style="list-style-type: none"> <li>If you purchased a Weekly unlimited LTE data add-on 12 December 2018, your FREE Weekly unlimited LTE data add-on will be provisioned into your account on 20 December 2018.</li> </ul>
6.	<p><b>How can I purchase these passes?</b></p>	<ul style="list-style-type: none"> <li>You can purchase the Daily or Weekly unlimited LTE data add-on pass via our mobile@unifi app.</li> </ul> <p>Step 1: Launch your mobile@unifi app                      Step 2: Ensure there is sufficient reload balance in your account                      Step 3: Purchase your Daily or Weekly unlimited LTE data add-on pass at the “Add-on” tab</p>
7.	<p><b>Is there a limit to the number of add-on purchases I can make under this promo?</b></p>	<ul style="list-style-type: none"> <li>Each customer is allowed to make a ONE time purchase only (of either the Daily or Weekly unlimited LTE data add-on pass) throughout the promotion period. So hurry, don't waste the opportunity!</li> </ul>
8.	<p><b>How do I check if I have received my FREE Daily unlimited LTE data add-on pass?</b></p>	<ul style="list-style-type: none"> <li>You may check your FREE unlimited Daily LTE data add-on pass from the Dashboard and History tab-Add-Ons.</li> <li>Here's how you can do it:</li> </ul> 

NO	QUESTION	ANSWER
		<ul style="list-style-type: none"> <li>Apart from that, you will also receive an SMS notifying you on the provisioning of your FREE unlimited Daily LTE data add-on pass. Your SMS will look like this:</li> </ul> <div data-bbox="618 468 1047 659" style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p>RM0.00 unifi: Hi, a complimentary BEBAS Daily add-on has been added to your account. Valid until 12/04/2018 17:15</p> </div>
<p>9.</p>	<p><b>How do I check if I have received my FREE Weekly unlimited LTE data add-on pass?</b></p>	<ul style="list-style-type: none"> <li>You may check your FREE unlimited Weekly LTE data add-on pass from the Dashboard and History tab-Add-Ons.</li> <li>Here's how you can do it:</li> </ul> <div data-bbox="594 869 1010 1623" style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p>The screenshot shows the unifi mobile app interface. At the top, it displays 'Account Balance RM6.00' with a 'RELOAD' button. Below this are tabs for 'Data', 'Calls &amp; SMS', and 'Roaming'. The 'Data' tab is selected, showing 'BEBAS Weekly Complimentary' with 'LTE Only' and 'Valid till 11 April 2018 3:15PM'. Below this is a 'History' section with tabs for 'Reload', 'Add-Ons', and 'Pay Per Use'. The 'Add-Ons' tab is selected, showing a list of add-ons with a 'Pull to refresh' indicator. The list includes:</p> <ul style="list-style-type: none"> <li><b>BEBAS Weekly Complimentary</b> (RM0) - Purchase Date: 4 April 2018 3:15PM, Valid till: 11 April 2018 3:15PM</li> <li><b>BEBAS Weekly</b> (RM20) - Purchase Date: 4 April 2018 10:10AM, Valid till: 4 April 2018 10:10AM</li> </ul> </div> <ul style="list-style-type: none"> <li>Apart from that, you will also receive an SMS notifying you on the provisioning of your FREE unlimited Weekly LTE data add-on pass. Your SMS will look like this:</li> </ul>

NO	QUESTION	ANSWER
		<p>RM0.00 unifi: Hi, a complimentary BEBAS Weekly add-on has been added to your account. Valid until 11/04/2018 15:15</p>
10.	<p><b>If I have an existing data add-on together with the FREE add-on for this promo, which will be utilised first?</b></p>	<ul style="list-style-type: none"> <li>▪ Your data pass utilisation will be based on the below priority usage:           <ol style="list-style-type: none"> <li>a. FREE unlimited Daily or Weekly unlimited LTE data add-on pass</li> <li>b. Freebie data pass</li> <li>c. LTE only data pass</li> <li>d. 3G/LTE data pass</li> <li>e. Basic data</li> </ol> </li> </ul>
11.	<p><b>Can I use the FREE unlimited data add-on pass for all types of browsing?</b></p>	<ul style="list-style-type: none"> <li>▪ Yes. The unlimited data add-on pass is applicable for all internet usages.</li> <li>▪ Just be sure that you're within our 4G/LTE coverage area.</li> </ul>
12.	<p><b>What will happen to my data when I'm in non LTE/4G areas?</b></p>	<ul style="list-style-type: none"> <li>▪ As your Daily or Weekly unlimited LTE add-on pass is only available for LTE/4G areas, you are unable to continue browsing data unless you have sufficient amount of 3G data quota which is available when you subscribe to a non-expiry pass.</li> </ul>
13.	<p><b>Will I be able to share (hotspot/tether) my unlimited LTE data with my friends?</b></p>	<ul style="list-style-type: none"> <li>▪ Absolutely! Feel free to share your LTE data add-on pass at no charge.</li> </ul>
14.	<p><b>Who should I contact if I need any assistance or service inquiry?</b></p>	<ul style="list-style-type: none"> <li>▪ Easy, feel free to reach out to us via TM's digital channels such as:           <ul style="list-style-type: none"> <li>▪ Live Chat with us via unifi self-help portal at <a href="http://unifi.com.my/chat">unifi.com.my/chat</a> or mobile@unifi app</li> <li>▪ Facebook at <a href="https://facebook.com/weareunifi">facebook.com/weareunifi</a></li> <li>▪ Twitter at <a href="https://twitter.com/helpmeunifi">@helpmeunifi</a>.</li> </ul> </li> <li>▪ You can also visit any of the TMpoint outlets nationwide for further assistance.</li> </ul>



**SPECIFIC TERMS AND CONDITIONS**

**UNIFI MOBILE PREPAID**

**12.12 PROMOTION  
("Campaign")**

**A. Specific Terms and Conditions of Contest ("Specific Terms")**

a)	Organiser	webe digital sdn bhd (571389-H) ("us/we/our/webe")
b)	Name of Contest	<b>12.12 PROMOTION</b>
c)	Brief Description of Contest	<ol style="list-style-type: none"> <li>1) This Campaign is open to all unifi mobile #BEBAS customers;</li> <li>2) There are two (2) ways on how you can make your purchase under this promotion:</li> <li>3) Purchase a BEBAS Daily unlimited LTE data add-on pass to get another BEBAS Daily unlimited LTE data add-on pass for FREE; or</li> <li>4) Purchase a BEBAS Weekly unlimited LTE data add-on pass to get another BEBAS Weekly unlimited LTE data add-on pass for FREE.</li> </ol>



		<p>5) Upon successful purchase of the passes, a FREE Unlimited Daily or Weekly LTE data add-on will be provisioned to the mobile number as below timeline:</p> <p>a) If you purchased a Daily unlimited LTE data add-on pass on 12 December 2018, your FREE Daily unlimited LTE data add-on will be provisioned into your account on 14 December 2018.</p> <p>b) If you purchased a Weekly unlimited LTE data add-on 12 December 2018, your FREE Weekly unlimited LTE data add-on will be provisioned into your account on 20 December 2018.</p>						
<p>d)</p>	<p>Mechanism of Contest/Entry Procedure</p>	<p>1) This Campaign open for all the unifi mobile #BEBAS Consumer.</p> <p>2) Consumer must purchase any of the below data add-on in their unifi mobile #BEBAS numbers:</p> <p style="margin-left: 40px;">a. Daily Unlimited LTE data add-on</p> <p style="margin-left: 40px;">b. Weekly Unlimited LTE data add-on</p> <p>6) The FREE Daily or Weekly Unlimited LTE data add-on will be provisioned to the mobile number as below timeline:</p> <table border="1" data-bbox="732 1180 1395 1455"> <thead> <tr> <th>Pass Purchased</th> <th>FREE Pass Date</th> </tr> </thead> <tbody> <tr> <td>Daily Unlimited LTE data add-on</td> <td>On 14<sup>th</sup> Dec once the Daily Unlimited LTE add-on expires.</td> </tr> <tr> <td>Weekly Unlimited LTE data add-on</td> <td>On 20<sup>th</sup> Dec once the Weekly Unlimited LTE add-on expires.</td> </tr> </tbody> </table> <p>3) If you have purchased the add-on before or after the said promotion date and time, you will not be eligible for the FREE Daily or Weekly Unlimited LTE data add-on;</p> <p>4) The FREE Daily Unlimited LTE data add-on is on a 24 hours basis starting from the time it has been provisioned to the said mobile number. Eg; The FREE Daily Unlimited LTE data add-on is activated at 2pm on 12<sup>th</sup> Dec 2018, it shall expire on</p>	Pass Purchased	FREE Pass Date	Daily Unlimited LTE data add-on	On 14 <sup>th</sup> Dec once the Daily Unlimited LTE add-on expires.	Weekly Unlimited LTE data add-on	On 20 <sup>th</sup> Dec once the Weekly Unlimited LTE add-on expires.
Pass Purchased	FREE Pass Date							
Daily Unlimited LTE data add-on	On 14 <sup>th</sup> Dec once the Daily Unlimited LTE add-on expires.							
Weekly Unlimited LTE data add-on	On 20 <sup>th</sup> Dec once the Weekly Unlimited LTE add-on expires.							

		<p>2pm on 13<sup>th</sup> Dec 2018.</p> <p>5) The FREE Weekly Unlimited LTE data add-on is on a 7 days basis starting from the time it has been provisioned to the said mobile number. Eg; The FREE Weekly Unlimited LTE data add-on is activated at 2pm on 12<sup>th</sup> Dec 2018, it shall expire on 2pm on 19<sup>th</sup> Dec 2018.</p>
e)	Mode of Contest	SMS, Social Media, mobile@unifi app, in app notification and website.
f)	Eligibility Criteria	<p>1) This Campaign is open for all unifi mobile #BEBAS Consumer;</p> <p>2) Only purchase of the above listed data add-on to the unifi mobile #BEBAS number will be eligible for the FREE Daily or Weekly Unlimited LTE data add-on;</p> <p>This Campaign is open to all unifi Mobile #BEBAS subscribers, except the employees or the immediate families of the TM Group employees, their affiliates and/or related companies, distributors, retailers, dealers, advertising and promotion agencies, as per Mechanics of Campaign stated above during the Campaign Period ("Participant(s)").</p> <p>Participation by Participants under 18 years old will be deemed to be accompanied with consent by the parent/guardian.</p>
g)	Charges	Standard SMS charges will apply. (if any)
h)	Contest Period	12 <sup>th</sup> December 2018 (12:00 am) - 12 <sup>th</sup> December 2018 (11:59 pm)
i)	Language	English
j)	Selection of Winner	NA
k)	Notification of Winner	A SMS will be sent to the mobile number when the FREE Daily or Weekly Unlimited LTE data add-on is provisioned.

## B. Contest Terms

- As a Contestant, you are required to read, understand and accept the Contest Standard Terms and Conditions ("Standard Terms").



This Specific Terms shall be incorporated and form part of the Standard Terms (collectively, "Contest Terms").

2. Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestant of the Contest Terms.
  
3. By providing your personal data and submitting the same to us, webe digital sdn bhd ( ("we, us, or our"), we shall treat that you are giving consent to the use of your personal data and agreeing to be bound by the Privacy Statement. If you do not consent to the processing of your personal data, we cannot allow you to participate in the Contest.

*[the remaining of this page is left blank intentionally]*